

Tech Bulletin 21: Frame Lower Hinge Bolt Retention Clip

March 2020

Products affected: Gocycle GX 890000-892500 and GXi 915536-915571, 915577, 915585, 915588, 915590, 915591, 915616, 915618, 915627-915894

Mandatory Inspection Description

The frame lower hinge bolt can become loose, break, or fall out which could reduce the service life of the frame hinge and could result in the frame becoming damaged during folding.



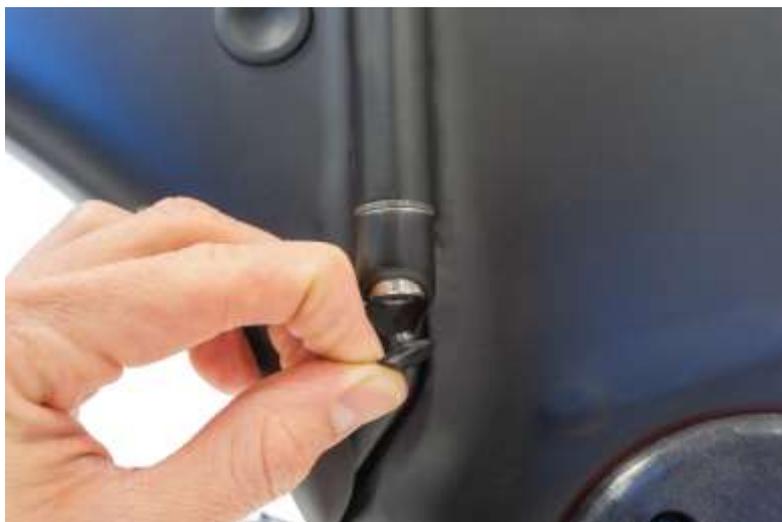
Location of the frame lower hinge bolt



Bolt missing - Not OK



Bolt not missing – OK



Remove

Inspect your Gocycle to see if the frame lower hinge bolt is missing. If the bolt is missing, do not ride your Gocycle and take extra care when folding the Gocycle or lifting, moving, or packing it. Please contact us through our [contact form](#) to arrange for a replacement bolt pin to be fitted under warranty.

Frame Lower Hinge Bolt Retention Clip Installation

If the frame lower hinge bolt is not missing, you must fit a frame lower hinge bolt retention clip which can be fitted easily by hand in a few seconds as shown below.



Frame lower hinge bolt retention clip shown above



Frame lower hinge bolt retention clip installation - push up firmly as shown



Frame lower hinge bolt retention clip installed - correctly.

You can order your free frame lower hinge bolt retention clip from the Gocycle website using the link below:

<https://gocycle.com/webstore/spares/gx-hinge-bolt-clip/>

Use Voucher Code BOLTCLIP on checkout for free part. Select 'TB21&22' from the 'Shipping Rates' drop down menu for free shipping for customers within the USA, CA, and the EU. Customers outside of the EU and North America, please contact your local Gocycle dealer.

Can I continue to ride my Gocycle GX/GXi?

If your frame lower hinge bolt is not missing and provided you visually inspect your Gocycle for a missing frame lower hinge bolt before each ride, you can continue to ride your Gocycle; however, we strongly recommend that you fit the frame lower hinge bolt retention clip as shown above as your highest priority. Failure to fit the frame lower hinge bolt retention clip may void your frame warranty.

If the frame lower hinge bolt is missing, out of an abundance of caution and to not compromise your safety or damage the frame hinge, do not ride your Gocycle. Please contact us through our [contact form](#) to arrange for a replacement bolt pin to be fitted under warranty.

If you have any questions regarding this technical bulletin, contact Gocycle Tech Support using our [contact form](#)