

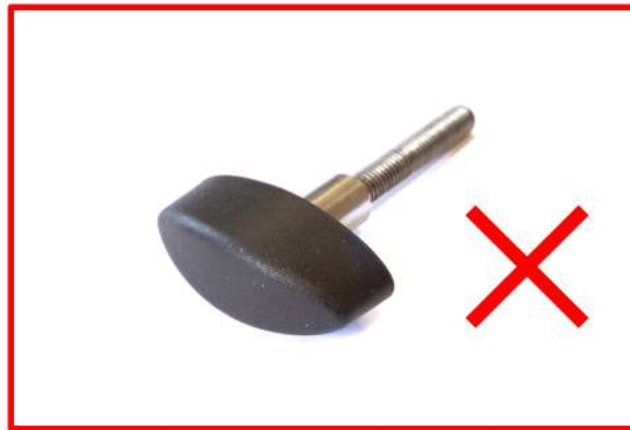
Tech Bulletin 22: Thumb Screw

April 2020

Products affected: Gocycle GX 890000-892500 and GX, GXi 915536-916645

Mandatory Fitting Required

We have had three customer reports of thumb screws bending or breaking causing the seat post to rotate unexpectedly which poses a fall hazard. Out of an abundance of caution to all of our potentially affected owners, there is a requirement for all owners of the above affected model and frame numbers to replace the "curved" thumb screw with a new version "flat" thumb screw provided free of charge by Gocycle.



Curved Thumb Screw



This curved thumb screw must be replaced. Not OK.



Bolt must be replaced, Not OK.



Remove the curved thumb screw or bolt from frame



Flat Thumb Screw



This flat thumb screw is OK.

You can order your free flat thumb screw replacement from the Gocycle website using the link below:

Flat Thumb Screw - <https://gocycle.com/webstore/spares/flat-thumbscrew/>

Use Voucher Code FLATSCREW on checkout for free part. Select 'TB21&22' from the 'Shipping Rates' drop down menu for free shipping for customers within the USA, CA, and the EU. Customers outside of the EU and North America, please contact your local Gocycle dealer.

Can I continue to ride my Gocycle GX/GXi?

You should fit a new flat thumb screw replacement before your next ride. If you continue to ride your Gocycle with the old curved thumb screw, you will be taking a risk that the thumb screw could bend or break which could cause the seat to unexpectedly rotate which could cause you to lose control and fall resulting in potentially serious personal injury.

Click on the links provided above today or call your local Gocycle dealer today to order your free flat thumb screw replacement and take this Technical Bulletin 022 seriously to prevent injury to yourself and have peace of mind.

If you have any questions regarding this technical bulletin, contact Gocycle Tech Support using our [contact form](#)